

Rental Policies

Identification

A valid driver license and second form of ID is required for all rentals. We may require a credit card as second form of ID in some circumstances. You may also be required to put down a security deposit on certain rental items, and must be paid with a credit card or local check. Local job sites address and phone number may be required also. We have the right to refuse to rent to a person that does not have the required ID.

Payment

All rentals are to be paid in advance or at time of customer pickup , unless a charge account has been established at a prior time. Payments may be made with Master Card, Visa, American Express, Check, and of course Cash.

Reservations

Any rental item may reserve for the time that you needed based on availability. Some items will require a 50% non-refundable deposit to reserve. This guarantees the item or items will be available for you.

Damage Waiver

This is a fee of 8.5% and is added on all contracts automatically. This does not cover for theft, burglary, misuse, or abuse of the items.

Delivery & Pickup

Delivery and/or pickup is available at a nominal fee based on location. Delivery rates are based on driveway drop-off or within reasonable delivery from the street, if not an additional charge will be made. On pickup, all equipment must be back in same location as dropped off, stacked, & or bagged in same containers.

Damages and Cleaning Charges

Customer will be charged for all damaged or missing items. An additional charge will be made for all boxes, laundry bags, or containers not returned.

Rates

Rates on rental items have either a minimum or daily rate, but there are exceptions to the rule. Please call for special pricing. Rates are based on time out not time used. Rates do not include sales tax or damage waiver. Rates are subject to change without notice. Equipment rented during the last hour of business and returned during the first hour of the next business day will be charged our overnight rate. Your rental time starts when item leaves our store and it stops when item is returned.

Equipment Breakdown

We strive to have our equipment in excellent working condition at all times, but at times problems will occur. If you ever have any problem you must call us right away. At times problems can be solved over the phone, but if not a replacement will be made. We will do everything we can to help get your job done in a timely manner.

Sale of Rental Item

If you wish to purchase the item you are renting, (if available for purchase) the accrued rental charges do not apply toward the purchase price.